Provider Notification

Notification Date: 07/01/25

To: Hospitals

From: MDwise Provider Relations

Subject: Prudent Lay Process

Effective Date:07/01/2025

Summary

7/1/25 MDwise will be using the Prudent Lay Process (PLP) for all emergency Services.

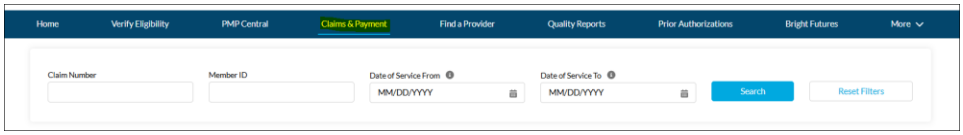
Impact

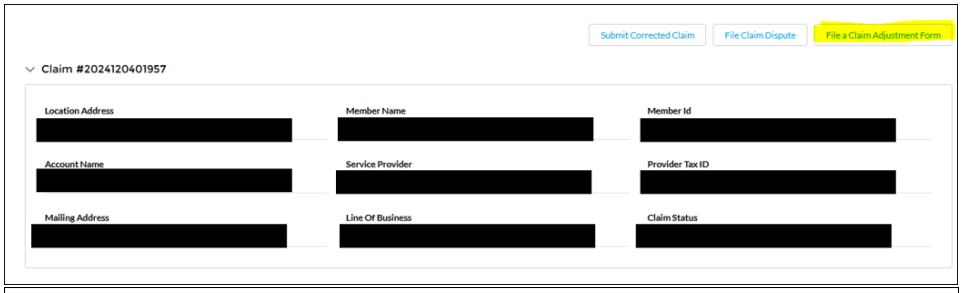
- **Hospital providers billing for ER services.**

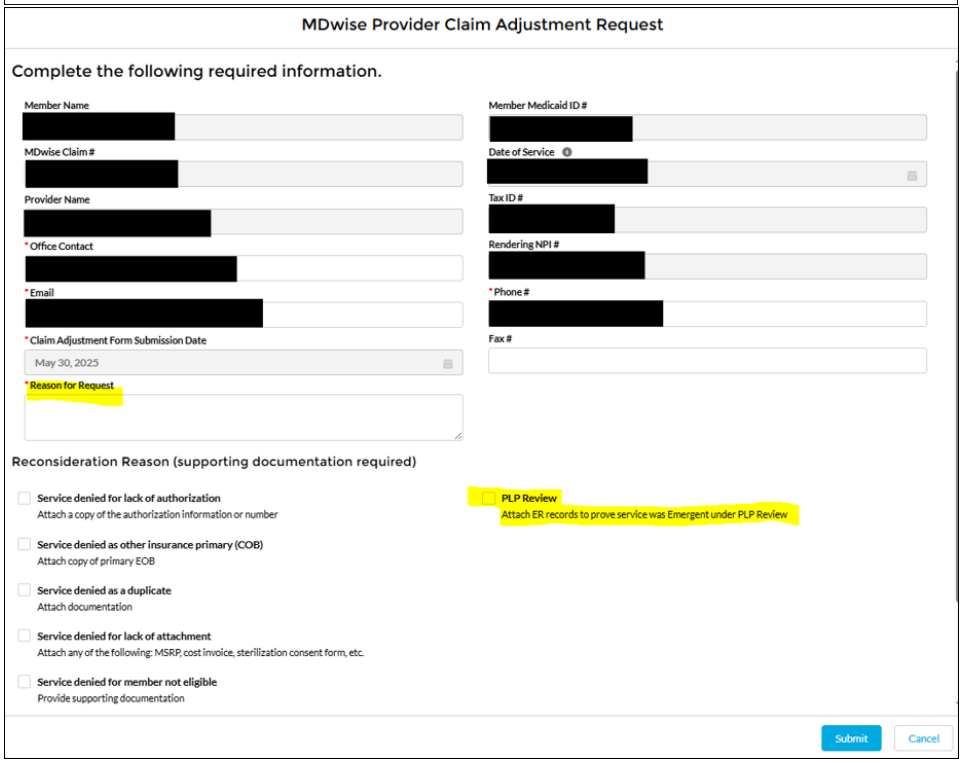
Action

1. **Claim will match against ER auto pay list (list of dx codes to indicate if the visit is emergent or non-emergent)**
2. **If dx code on claim does not match a dx code on the ER auto pay list, the claim will only pay a screening fee**
3. **If the provider disagrees and feels the service should meet the emergency requirements outside of the ER auto pay list, the provider can request a PLP review**

4. **To request a PLP review, the provider will need to send a copy of medical records through the MDwise portal via a claims adjustment form to be reviewed within 90 calendar days from the date of the most recent Explanation of Benefits (EOB)**







5. **Upon review by the prudent layperson, the claim can be deemed emergent and will be adjusted to pay in accordance with the IHCP fee schedule or determined to remain paid at the screening fee as non-emergent**

***If a member calls the 24-hour nurse hotline and is told to go to the emergency department, the claim will be treated as an emergency.**

MDwise • 2955 N. Meridian Street, Suite 201 • Indianapolis, Indiana 46208
p: 317.822.7300 • f: 317.822.7310 • MDwise.org